

Mar. 2002 Muni Riders' Survey



Place
Stamp
Here

Is Municipal Railway service getting better or worse?

Help us find out.

RESCUE MUNI, the San Francisco transit riders' association, is conducting its 6th annual **Muni Riders' Survey** throughout March 2002.

We will be measuring on time performance by a simple yardstick:

did you, the rider, wait too long?

To take part, simply fill out this form for the buses and streetcars you take **throughout March**. If you need more forms, just give us a call.

Questions?

Call **415 273 1558**

or see www.rescuemuni.org.

How to fill out the survey form

Every time you take Muni in March 2002, fill out a line on the reverse side of this page.

Please record:

- *route*
 - *date*
 - *stop location and direction*
 - *the **exact time** you arrived*
(please note am/pm or use 24 hour time)
 - *the **exact time** Muni arrived*
 - *your destination*
 - *the **exact time** you got there*
 - *if the vehicle is **clean** (yes or no)*
 - *crowding*
(1=empty, 3=standing room only, 5=packed)
 - *and your comments.*
- (Note the example on reverse side.)*

Submit your survey to the address at right, or on our Web site: www.rescuemuni.org.

Thanks!

RESCUE MUNI
Attn: 2002 Muni Riders' Survey
P.O. Box 190966
San Francisco, CA 94119-0966

Four vertical lines for stamp placement.

2002 Muni Riders' Survey

March 2002

#	route	date	stop location	direction	time you arrived at stop	time vehicle arrived	destination	time you got there	clean?	crowding	comments
0	1	3/17/02	Fremont/Sacto	Out	8:15 am/pm	8:24 am/pm	Van Ness/Sacto	8:58 am/pm	Y N	1 2 3 (4) 5	Example
1					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
2					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
3					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
4					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
5					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
6					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
7					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
8					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
9					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
10					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
11					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
12					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
13					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
14					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
15					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
16					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
17					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
18					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
19					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	
20					am/pm	am/pm		am/pm	Y N	1 2 3 4 5	

Please mail in, or submit on our web site, www.rescuemuni.org by April 6, 2002. **THANK YOU!**

Your name:		Phone:		Email:	
<input type="checkbox"/> I'd like to join RESCUE MUNI! (Dues are \$15/year; we'll bill you.)		Comments:		typist	
<input type="checkbox"/> I can help on the Riders' Survey project.				form ID	