# Mar. 2002 Muni Riders' Survey

# Is Municipal Railway service getting better or worse?

#### Help us find out.

RESCUE MUNI, the San Francisco transit riders' association, is conducting its 6th annual **Muni Riders' Survey** throughout March 2002.

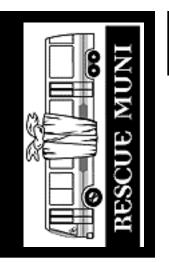
We will be measuring on time performance by a simple yardstick:

#### did you, the rider, wait too long?

To take part, simply fill out this form for the buses and streetcars you take **throughout March.** If you need more forms, just give us a call.

#### **Questions?**

Call 415 273 1558 or see www.rescuemuni.org.



Place

## How to fill out the survey form

# Every time you take Muni in March 2002,

fill out a line on the reverse side of this page.

Please record:

- route
- date
- stop location and direction
- the exact time you arrived
- (please note am/pm or use 24 hour time)
- the exact time Muni arrived
- your destination
- the exact time you got there
- if the vehicle is **clean** (yes or no)
- crowding
- (I=empty, 3=standing room only, 5=packed)
- and your comments.
- (Note the example on reverse side.)

**Submit your survey** to the address at right, or on our Web site: **www.rescuemuni.org.** 

## Thanks!



2002	2 Muni R	kiders' Sur	vey							March 200
# rout	e date	stop location	direc- tion	time you arrived at stop	time vehicle arrived	destination	time you got there	clean?	crowding	comments
0 1	3/17/02	Fremont/Sacto	Out	8:15 am (pm)	8:24 amp	Van Ness/Sacto	8:58 amp	(Y) N	I 2 3 <b>4</b> 5	Example
I				am/pm	am/pm		am/pm	ΥN	12345	
2				am/pm	am/pm		am/pm	ΥN	12345	
3				am/pm	am/pm		am/pm	ΥN	I 2 3 4 5	
4				am/pm	am/pm		am/pm	ΥN	12345	
5				am/pm	am/pm		am/pm	ΥN	12345	
6				am/pm	am/pm		am/pm	ΥN	12345	
7				am/pm	am/pm		am/pm	ΥN	12345	
8				am/pm	am/pm		am/pm	ΥN	12345	
9				am/pm	am/pm		am/pm	ΥN	12345	
10				am/pm	am/pm		am/pm	ΥN	12345	
11				am/pm	am/pm		am/pm	ΥN	12345	
12				am/pm	am/pm		am/pm	ΥN	12345	
13				am/pm	am/pm		am/pm	ΥN	12345	
14				am/pm	am/pm		am/pm	ΥN	12345	
15				am/pm	am/pm		am/pm	ΥN	12345	
16				am/pm	am/pm		am/pm	ΥN	12345	
17				am/pm	am/pm		am/pm	ΥN	12345	
18				am/pm	am/pm		am/pm	ΥN	12345	
19				am/pm	am/pm		am/pm	ΥN	12345	
20				am/pm	am/pm		am/pm	ΥN	12345	
	•	Please I	mail in,	or submit on our	web site, v	vww.rescuemur	ni.org,by April 6,	2002.	THANK YOU!	
Your n	ame:			Phone:			Email:			
I'd lii	ke to join RES			Comments:						typist

(Dues are \$15/year; we'll bill you.) \_\_\_ I can help on the Riders' Survey project.

ject.

form ID