Mar. 2003 Muni Riders' Survey



Is this era of tight budgets, is Muni service getting better or worse?

Help us find out.

RESCUE MUNI, the San Francisco transit riders' association, is conducting its 7th annual **Muni Riders' Survey** throughout March 2003.

We will be measuring on time performance by a simple yardstick:

did you, the rider, wait too long?

To take part, simply fill out this form for the buses and streetcars you take **throughout March.** If you need more forms, just give us a call.

Questions?

Call 415 273 1558 or see www.rescuemuni.org.

How to fill out the survey form

RESCUE MUNI

Every time you take Muni in March 2003,

fill out a line on the reverse side of this page.

Please record:

- route
- date
- stop location and direction
- the **exact time** you arrived

(please note am/pm or use 24 hour time)

- the **exact time** Muni arrived
- your destination
- the exact time you got there
- if the vehicle is **clean** (yes or no)
- crowding

(I=empty, 3=standing room only, 5=packed)

• and your comments.

(Note the example on reverse side.)

Submit your survey to the address at right, or on our Web site: **www.rescuemuni.org.**

Thanks!

RESCUE MUNI Attn: 2003 Muni Riders' Survey P.O. Box 190966 San Francisco, CA 94119-0966

2003 Muni Riders' Survey											
#	route	date	stop location	direc- tion	time you arrived at stop	time vehicle arrived	destination	time you got there	clean?	crowding	comments
0	1	3/17/03	Fremont/Sacto	Out	8:15 am(pm)	8:24 am(pm)	Van Ness/Sacto	8:58 am(pm)	Z (S)	1 2 3 4 5	Example
I					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
2					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
3					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
4					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
5					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
6					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
7					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
8					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
9					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
10					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
П					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
12					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
13					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
14					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
15					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
16					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
17					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
18					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
19					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
20					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
	Please mail in, or submit on our web site, www.rescuemuni.org.by April 6, 2003. THANK YOU!										
Val	III DOD	201				Phonor				Emil	

Your name:	Phone:	Email:
I'd like to join RESCUE MUNI! (Dues are \$15/year; we'll bill you.)	Comments:	typist
l can help on the Riders' Survey project.		form ID