April 2004 Muni

Riders' Survey



Place Stamp Here

Muni improved slightly in 2003. Will it continue this trend in 2004? Help us find out.

RESCUE MUNI, the San Francisco transit riders' association, is conducting its 8th annual **Muni Riders' Survey** throughout April 2004.

We will be measuring on time performance by a simple yardstick:

did you, the rider, wait too long?

To take part, simply fill out this form for the buses and streetcars you take **throughout April.** If you need more forms, just give us a call.

Questions?

Call 415 273 1558 or see www.rescuemuni.org.

How to fill out the survey form

Every time you take Muni in April 2004,

fill out a line on the reverse side of this page. Please record:

- route
- date
- stop location and direction
- the **exact time** you arrived

(please note am/pm or use 24 hour time)

- the exact time Muni arrived
- your destination
- the **exact time** you got there
- if the vehicle is **clean** (yes or no)
- crowding

(1=empty, 3=standing room only, 5=packed)

and your comments.

(Note the example on reverse side.)

PLEASE submit your survey ONLINE: http://rescuemuni.org/2004survey/form.cgi

Submitting on the web saves us a lot of time in compiling the data. If you don't have web access, you can mail it to the address at right.

Thanks!

RESCUE MUNI Attn: 2004 Muni Riders' Survey P.O. Box 190966 San Francisco, CA 94119-0966

20	2004 Muni Riders' Survey April 2004										
#	route	date	stop location	direc- tion	time you arrived at stop	time vehicle arrived	destination	time you got there	lean?	maximum crowding	comments
0	1	4/17/04	Fremont/Sacto	Out	8:15 am/pm	8:24 am(pm)	Van Ness/Sacto	8:58 am/pm	N (Y	1 2 3 4 5	Example
1					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
2					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
3					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
4					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
5					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
6					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
7					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
8					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
9					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
10					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
11					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
12					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
13					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
14					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
15					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
16					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
17					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
18					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
19					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
20					am/pm	am/pm		am/pm	ΥN	1 2 3 4 5	
	Please submit on our web site, www.rescuemuni.org, by May 6, 2004. If you don't have web access, you can mail this form in. THANK YOU!										

Your name:	Phone:	Email:
— I'd like to join RESCUE MUNI! (Dues are \$15/year; we'll bill you.)	Comments:	typist
I can help on the Riders' Survey project.		form ID